

2022 State Policy Scorecard

for Water Efficiency and Sustainability

EXECUTIVE SUMMARY



Executive Summary

About the 2022 U.S. State Policy Scorecard for Water Efficiency and Sustainability

With climate change reducing and interrupting water supplies across much of the United States, there is an urgent need to increase investments in water efficiency and conservation, which are typically the fastest and least expensive ways to save water while also lowering water bills, reducing energy use and greenhouse gas emissions, and protecting rivers and lakes. Water efficiency also helps build resilience to extreme weather events that are increasing in frequency and duration because of climate change.

The 2022 U.S. State Policy Scorecard for Water Efficiency and Sustainability (Scorecard) ranked each U.S. state based on its adoption and implementation of state-level laws and policies that advance water efficiency, conservation, sustainability, and affordability, with a focus on measures that relate to the residential, commercial, industrial, and institutional sectors. The Scorecard is intended to encourage state action by identifying exemplary laws and policies as well as opportunities for improvement.

The Scorecard is not, however, a quantification of how efficiently water is used within a state's borders. This is in part because state water use varies considerably between and within states based on climate, demographics, and other factors, and because there are tens of thousands of water providers across the U.S., it would be challenging to bring this data together in a consistent way. Similarly, the Scorecard is not an assessment of how available water is within a state's borders.

Why Look at State Laws?

Apart from federal standards for plumbing fixtures and appliances, water efficiency policies and investments are made primarily at the local and state levels. States can advance water efficiency by providing financial assistance and adopting policies and requirements that help ensure best practices are implemented. State policy and funding influence water use through water agencies, land use authorities, energy companies, developers and builders, businesses, and the general public. As a result, state policy is an important tool to shape our water future.

State-level policies are even more important now that the U.S. Congress has authorized billions of dollars in loans and grants for water services as part of the *Infrastructure Investment* and *Jobs Act* and the *Inflation Reduction Act*. Most of these funds will be administered by states and can only be maximized with good state policies in place.

Given that water services are generally both delivered and funded by local water utilities and cities, local and regional policies and programs play an important role in advancing water efficiency. However, it should be noted that the Scorecard is exclusively a state-level policy analysis.

Scoring the States

THE 2022 SCORECARD BUILDS ON AWE'S
2012 AND 2017 SCORECARDS and includes
new and refined survey questions intended to
reflect the evolution of water efficiency since 2017.
These new questions highlight important emerging
issues such as financial assistance for lowincome households, water and land use planning
coordination, and leveraging the energywater nexus.

Each state completed a 23-question survey which assessed whether certain water efficiency and sustainability laws and policies have been adopted, and they earned points based on their answers. The survey and scoring rubric were reviewed and guided by a Project Advisory Committee consisting of state water agency officials. The Alliance for Water Efficiency and the Environmental Law Institute verified state survey responses by identifying corresponding requirements in statutes or regulations and, as needed, clarifying with state staff and reviewing publicly available information.

While accounting for the extent of policy implementation was beyond the scope of this analysis, additional weight was given to laws and policies that facilitate action or require implementation. New for 2022 is a 1st through 50th ranking for each state based on how many points were earned out of 89 possible points, with 99 points possible including extra credit (See Table ES-1). Regional rankings were also included for the first time to provide comparisons across state groups that may face similar climate, water supply, and political conditions. Unlike previous Scorecards, states were not assigned letter grades in the 2022 iteration. This revision was made because, with water efficiency evolving quickly, the Scorecard's questions and weighting of scores evolved and will continue to change into the future. This makes it difficult to compare grades over time. Moreover, because nearly every state received less than half of the possible points, a grading scale would either lead to most states doing poorly or, using a grading curve, resulting in grades that overstate progress. A focus on points earned and state rankings provides a more objective assessment.

Executive Summary Figure ES-1 shows the primary scoring categories and Figure ES-2 highlights new scoring categories for 2022.

Figure ES-1

Primary Scoring Categories from 2017



Figure ES-2

Water-Land
Use Planning
Integration

State Funding
for Water Bill
Assistance

State Funding
and Support for
Water Reuse

Accounting for
Energy Savings
from Water
Efficiency

2022 State Rankings

Figure ES-3 shows a map of the 2022 State Rankings.

Table ES-1 compares the 2017 and 2022 rankings. A red box indicates the state dropped in ranking and a green box indicates the state increased its ranking in 2022. The comparison across years is not entirely "apples-to-apples" because, while many of the questions and scoring are the same, the 2022 Scorecard includes new and refined questions that reflect the evolution of water efficiency technologies, programs, and expertise as well as emerging issues like the importance of affordability in the face of increasing water bills. As a result, the total possible points went from 75 in 2017 to 89 in 2022 (99 with extra credit).

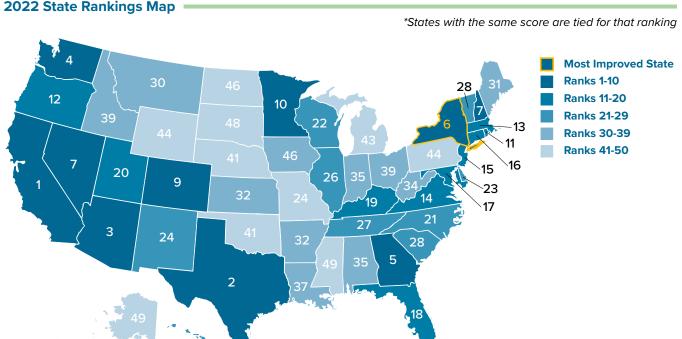
While some states improved, the analysis found little-to-no meaningful progress overall since AWE's previous Scorecard was released in 2017, even as droughts and other climate change impacts increasingly undermine affordable, reliable water services. The average state score was only 23 points. Just six states received half or more of the possible points and 18 states received a third or more.

While some states have funding and policies to proactively encourage water efficiency, most states continue to put the onus on local water agencies, businesses, and the public to pay for and implement water efficiency and sustainable water services. The main contribution from states is offering local governments low-interest water infrastructure loans that are funded by the federal government.

Table ES-1 shows that California, Texas, and Arizona retained their 1st, 2nd, and 3rd places, respectively. The top ten highest ranked states largely mirror the best ranked states from the 2017 Scorecard, with New York and New Hampshire joining and Oregon and Virginia falling out of the top ten.

A state's ranking may have changed as a result of their own actions, other states' lack of action—especially as it relates to the new categories—or a combination of the two. The State of New York demonstrated the most progress since 2017 by adopting high efficiency plumbing standards, adopting requirements for water suppliers to develop drought preparedness plans, and providing funding specifically for water conservation (other than State Revolving Fund sources). These actions launched New York into the top ten to 6th place. Washington improved from 8th to 4th place, by adopting high efficiency plumbing standards and scoring well on one of the new question categories: water and land use planning integration.

Figure ES-3



2022 State Rankings and 2017 Comparisons

Arizona	State	Change	2022 Ranking	2022 Points	2017 Ranking	2017 Points	Ranking Change From 2017
Arizona	California	_	1	72.5	1	52.5	0
Washington ↑ 4 49 8 35 4 Seorgia ↓ 5 46.5 4 40.5 -1 New York ↑ 6 46 21 23.5 15 New Hampshire ↑ T7 43.5 11 32.5 4 Colorado ↓ 9 42.5 T5 37.5 -4 Winnesota ↓ 10 42 9 34 -1 Rhode Island ↑ 11 40.5 13 29.5 2 Oregon ↓ 12 40 T5 37.5 -7 Massachusetts ↑ 13 38 15 28.5 2 Viriginia ↓ 14 36.5 10 33.5 -4 New Jersey ↓ 15 35 14 29 -1 Connecticut ↑ 16 33 117 26 1 Alexinyland	Texas	-	2	54.5	2	51.5	0
Seorgia	Arizona	_	3	50	3	41.5	0
New York	Washington	^	4	49	8	35	4
New Hampshire ↑ T7 43.5 7 35.5 0 New Hampshire ↑ T7 43.5 11 32.5 4 Colorado	Georgia	•	5	46.5	4	40.5	-1
New Hampshire	New York	1	6	46	21	23.5	15
Colorado	Nevada	_	T7	43.5	7	35.5	0
Minnesota	New Hampshire	1	T7	43.5	11	32.5	4
Rhode Island	Colorado	•	9	42.5	T5	37.5	-4
12	Minnesota	•	10	42	9	34	-1
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Very Jersey	Oregon	•	12	40	T5	37.5	-7
New Jersey	Massachusetts	^	13	38	15	28.5	2
Connecticut ↑ 16 33 T17 26 1 Maryland ↑ 17 32 26 14 9 Florida ↑ 18 31.5 20 24.5 2 Centucky ↓ 19 28.5 12 30 .7 Utah ↓ 20 28 T17 26 .3 North Carolina ↓ 21 26 T17 26 .4 Misconsin ↓ 22 23 16 27 .6 Celaware - 23 22.5 23 16.5 0 Flawaii - T24 20 T24 16 0 Celaware - T24 20 T24 16 0 Celaware - T24 20 T24 16 0 Celaware - T24 20 T24 16 0 Celamare - T25 15 T27 13 0 Cennessee - T7 15 T32 10.5 0 Cennessee - T7 15 T27 13 8 Cennessee - T7 15 T27 13 8 Cennessee - T7 15 T27 13 8 Cennessee - T7 15 T32 10.5 0 Cennessee - T7 15 T27 13 8 Cennessee - T7 15 T27 13	Virginia	•	14	36.5	10	33.5	-4
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Note: Data as of 11/15/22 • T = tied score

Regional Rankings

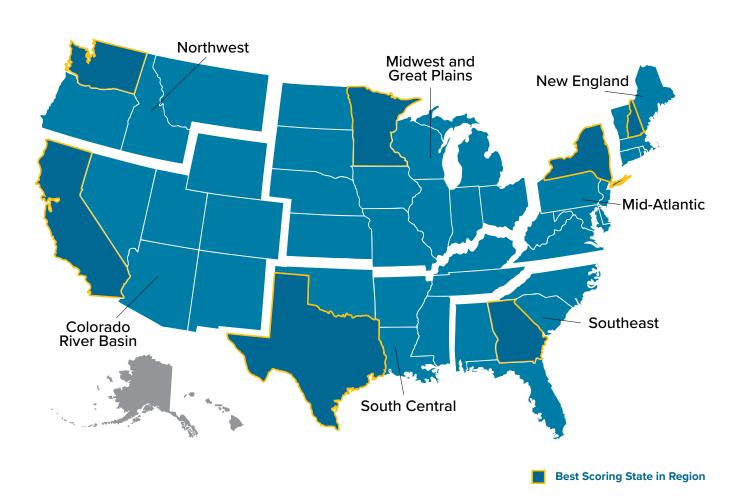
For the first time, the Scorecard ranked states by region to emphasize the importance of water efficiency and sustainability across the nation and to allow for comparisons between states with similar climates and demographics, among other factors. **Table ES-2** lists the regions, which states are in each region, and which state ranked 1st per region.

Table ES-2

Top States by Region

Region	States	1st Place State
Northwest	ID, MT, OR, WA	Washington
Colorado River Basin	AZ, CA, CO, NV, NM, UT, WY	California
Midwest and Great Plains	IL, IN, IA, KS, MI, MN, MO, NE, ND, OH SD, WI	Minnesota
South Central	AR, KY, LA, MS, OK, TN, TX	Texas
New England	CT, ME, MA, NH, RI, VT	New Hampshire
Mid-Atlantic	DE, MD, NJ, NY, PA, VA, WV	New York
Southeast	AL, GA, FL, NC, SC	Georgia

^{*}Hawaii and Alaska were not assigned a region. Scorecard regions were loosely based on the U.S. Drought Monitor Map regions.



Changes from 2017 to 2022

Table ES-3 compares changes to the number of states with policies that were surveyed in both the 2017 and 2022 Scorecards. The most significant progress was with adoption of point-of-sale plumbing efficiency standards. A red box indicates fewer states had this policy in place compared to the 2017 Scorecard, while a green box indicates more states had this policy in place in the 2022 Scorecard.

Table ES-3

Number of States with Select Policies in 2017 vs. 2022

Politica	Number	Number of States	
Policies	2017	2022	Change
Plumbing Fixture Standard and Codes			
Toilets	5	12	7
Showerheads	3	13	10
Urinals	5	13	8
Building & Plumbing Codes	4	6	2
Water Loss Control	23	24	1
Drought Preparedness Planning	19	21	2
Water Conservation Planning			
Required Condition of Water Permits or Water Use Rights	22	22	0
General Requirement of Water Suppliers	15	18	3
State Funding for Water Efficiency Programs	18	19	1
State-provided Technical Assistance for Water Efficiency	30	29	-1
Rate Structures that Encourage Conservation			
Require Volumetric Billing	11	12	1
Require Conservation-oriented Rate Structures	8	8	0

THE FOLLOWING MAPS show where states stand in 2022 on a select set of the Scorecard's questions. See the Appendix for the complete list of survey questions and the scoring rubric.

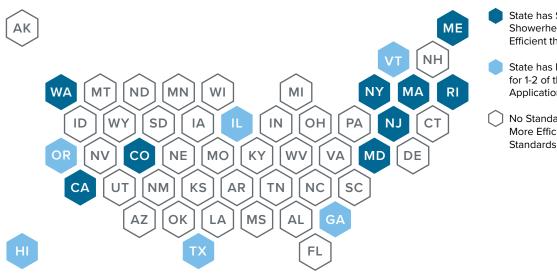
Plumbing Fixture Standards and Codes

Figure ES-4 reflects which states require toilets, showerheads, and/or urinals sold within the state to be more efficient than what is required by Energy Policy Act of 1992 (EPACT92). This was the area of greatest progress since the 2017 Scorecard, with ten states adopting point-of-sale efficiency requirements since 2017 for a total of 15 states plus the District of Columbia. See Table ES-4 for a complete list. Most laws require the specific sale of WaterSense labeled products, which are about 20 percent more efficient than the federal standards. Four states (Hawaii, Maine, Oregon, and Washington) require fixtures to meet standards set out in the California Energy Commission's Title 20 Appliance Efficiency Regulations, known as the "California Standards". Further, California is the only state that earned extra credit points for regulations that require fixtures in a property to be upgraded upon the sale of a home or building. AWE tracks these regulations in a State Fixture Standards Matrix.¹



Figure ES-4

Point-of-Sale Fixtures Standards



- State has Standards for Toilets, Showerheads and Urinals More Efficient than Federal Standard
- State has More Efficient Standards for 1-2 of the Fixture Categories; or Application is Limited (IL only)
- No Standards in Place That are More Efficient Than Federal

 $[\]textbf{1.}\ \underline{\text{https://www.alliance} for water efficiency.org/resources/topic/state-fixture-standards-matrix}$

List of States with Point-of-Sale High Efficiency Plumbing Standards

States that adopted Point-of-Sale High Efficiency Plumbing Requirements since 2017

Toilets ME, MA, MD, NJ, NY, RI, WA

Showerheads HI, ME, MA, MD, NJ, NY, OR, RI, VT, WA

Urinals MA, MD, ME, NJ, NY, RI, VT, WA

States that Adopted Point-of-Sale High Efficiency Requirements in 2017 or earlier

Toilets CA, CO, GA, IL, TX

Showerheads CA, CO, IL

Urinals CA, CO, GA, IL, TX

Only five states (California, Georgia, Massachusetts, Nevada, and New York) received full credit for question 5, which asked if state law requires building or plumbing codes specifying the use of water efficient products in the course of construction. Texas received partial credit as their regulation only applies to a specific subset of buildings or conditions. In most states, local governments have historically been responsible for adopting building and plumbing codes. However, few local governments require water efficient fixtures, which is why state requirements are important.

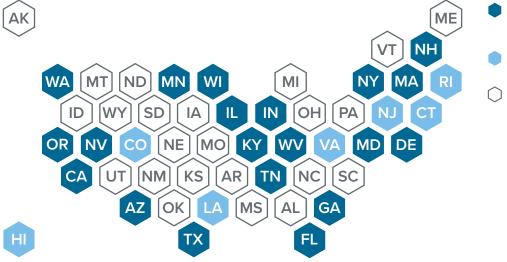
Water Loss Control

Figure ES-5 indicates which states have policies that put limits on water loss in utility distribution systems and policies to require water utilities to perform an audit on their systems. Only one state, California, adopted a policy that limits water loss in distribution systems since 2017. This was the first Scorecard respondents were asked if water audits must be submitted to the state, and 23 of the 24 states confirmed that they have a policy requiring water loss audits.



Figure ES-5

Water Loss Policies



- State Limits Water Loss in
 Distribution Systems and Requires
 Water Audit Reporting
- State Only Limits Water Loss (or Only Requires Reporting, CO and RI only)
- State Does Not Limit Water Loss, nor Requires Reporting

Planning

THERE ARE A VARIETY OF WAYS states can help water stakeholders and entities plan and prepare. The Scorecard asked states about four different types of planning, including water conservation planning, drought preparedness planning, climate change planning, and water-land use planning integration.

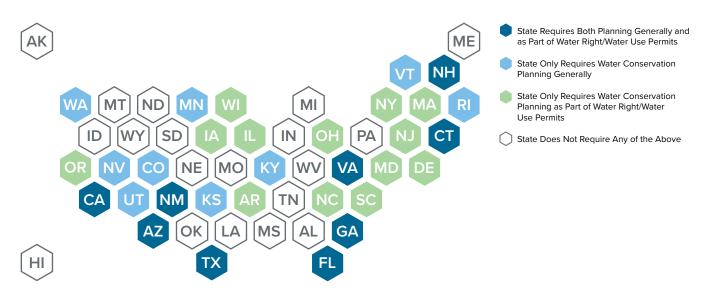
WATER CONSERVATION PLANNING

Figure ES-6 illustrates the 13 states that require water suppliers to plan and/or implement water conservation measures as either a condition of a water right or water use permit and the 18 states that require water suppliers to develop plans for water conservation and efficiency independent of a permit. Nine states require both. This information was collected through questions 7 and 9. Only three states (Georgia, Florida, and New Hampshire) have adopted water conservation planning requirements, independent of any water permitting (Q9) since 2017. No additional states adopted water conservation planning requirements as a condition of a water right or water use permit since 2017 (Q7).



Figure ES-6:

Water Conservation Planning Policies Map



DROUGHT PREPAREDNESS PLANNING

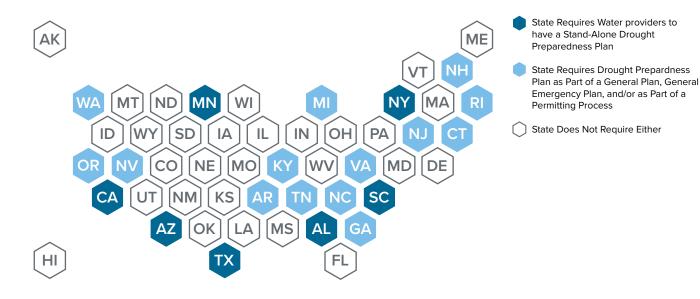
Climate change is fueling more frequent and more severe droughts across the U.S. and the world. The prolonged drought in the Western U.S. has been described as the worst in 1,200 years, and drought extends beyond the West with nearly every state experiencing drought in 2022. Drought plans are comprised of short-term actions performed in response to an immediate drought-induced supply challenge, whereas conservation plans are focused on reducing long-term water demand regardless of drought conditions. Both types of plans are instrumental for states to ensure reliable, affordable water supplies.



Figure ES-7 shows which states require water suppliers to develop a drought/water shortage preparedness plan, collected through survey question 8. Despite severe and widespread drought across the United States, only Michigan and New York added this critical planning process since 2017.

Figure ES-7

Drought Preparedness Planning Policies Map







CLIMATE ACTION PLANNING

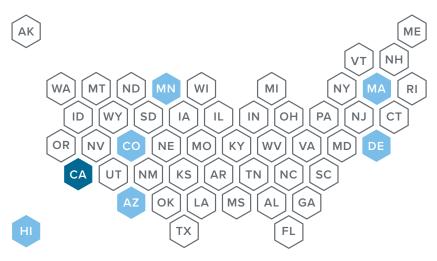
Based on the results from the separate Climate Resiliency Scorecard in 2017, AWE chose to incorporate climate action planning into the overall scores and rankings for this Scorecard. Climate change is fueling warmer, drier weather across much of the U.S. as well as more extreme weather events. Figure ES-8 indicates which states help address these challenges by requiring water and wastewater providers to develop plans that prepare for a changing climate and by offering support through funding and technical assistance (Q14, Q15). Only California received full credit for these two questions.

WATER-LAND USE PLANNING INTEGRATION

Coordination is needed, but often lacking, between water planning and land use planning to ensure that water services can affordably and sustainably keep pace with growth. Figure ES-9 shows which states help ensure there is a connection between these planning processes (Q16, Q17). Question 18 determined which states provide funding or other assistance in support of this coordination. Hawaii and New Hampshire lack a coordination requirement but do provide support.

Figure ES-8

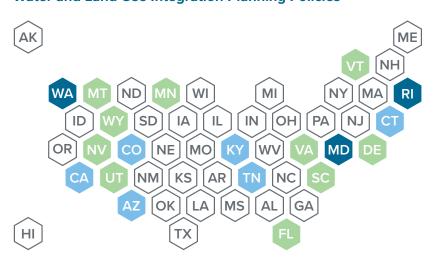
Climate Action Planning Policies



- State Requires Utilities to have Climate Change-Related Plans, Reports, or Actions and Offers Funding and Technical Assistance
- States Only Provides Funding or Technical Assistance
- State Does Not Require or Offer Either

Figure ES-9

Water and Land Use Integration Planning Policies



- State Requires Water Utilities to Incorporate Land Use Considerations and Requires Community Land Planners to Incorporate Water Utility Plans
- State Only Requires Water Utilities to Incorporate Land Use Considerations
- State Only Requires Community Land
 Planners to Incorporate Water Utility Plans
- State Does Not Require Either

State Funding for Water Efficiency Programs and State-Provided Technical Assistance for Water Efficiency

Water efficiency and conservation are typically the fastest and least expensive ways to save water while also lowering water bills, reducing energy use and greenhouse gas emissions, and protecting rivers and lakes. However, with many water agencies increasingly financially challenged (see the Water Affordability section below for details), water efficiency and conservation programs are often underfunded. States can help water suppliers afford to pilot, start, and scale up such programs.

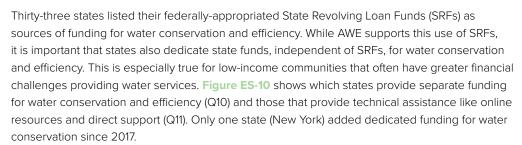




Figure ES-10

State-provided Funding and Technical Assistance

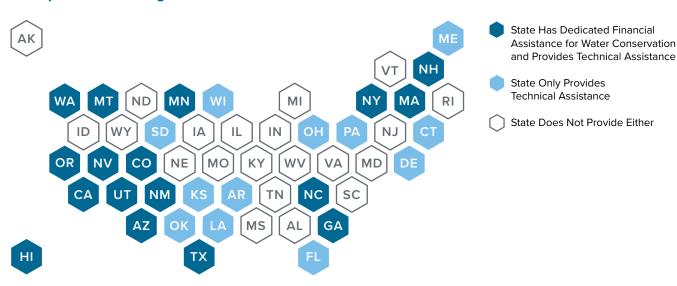
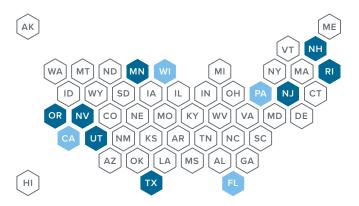


Figure ES-11

Rates that Encourage Conservation Policies



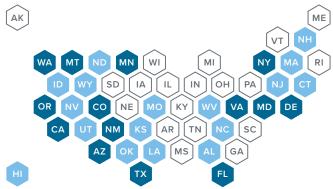
- State Requires Water Suppliers to Implement Volumetric Billing and Requires Rate Structures Designed to Encourage Water Conservation
- State Only Requires Water Suppliers to Implement Volumetric Billing
- State Does Not Require Either

Rate Structures that Encourage Conservation

It has long been demonstrated that if a customer's bill is a function of how much water they use, they are more likely to pay attention to their water use, invest in efficiency measures, and reduce their water use. Volumetric billing allows customers to have some level of control over their bills. Beyond volumetric billing, water suppliers can use rate structures that are explicitly designed to encourage water conservation. The most common version of this is an increasing or inclining block rate structure where the price per unit increases as the amount of water used increases. Pennsylvania was the only state to make progress in this space since 2017, adding a requirement that water utilities must use volumetric billing. Figure ES-11 shows the results along these lines (Q12, Q13).

Figure ES-12

Water Reuse Policies



- State Provides Funding for Water Reuse and has Promulgated Regulations Governing Water Reuse
- State Promulgated Regulations Governing Water Reuse
- State Has Neither

State Funding and Support for Water Reuse



Water reuse, also known as water recycling, is the process of intentionally capturing wastewater, stormwater, saltwater, or graywater (e.g., water from showers and washing machines) and treating it as needed for a designated beneficial purpose such as drinking, irrigation, industrial processes, surface or groundwater replenishment, and watershed restoration. This can be more efficient and environmentally friendly than discharging wastewater and stormwater to rivers, lakes, and oceans and can work well in coordination with traditional water conservation and efficiency measures.

This was a new category for the Scorecard, which sought to identify which states provide funding for reuse projects and if there are state-level regulations governing water reuse (Q21, Q22). Figure ES-14 shows that 14 states reported both water use regulations and offering funding for reuse projects. Fifteen other states reported having reuse regulations but cited no funding for water reuse projects. This data omits a number of states that failed to report their water reuse regulations.

AWE learned of these omissions too late in the process to update the maps and scoring. See EPA's regulation tracker for more information.

Water-Energy Nexus

Saving water also saves energy by reducing the energy needed to pump, treat, heat, and deliver water. States can help encourage investments in water efficiency by accounting for these energy savings and, in particular, allowing energy utilities to receive energy efficiency credit when they fund water-saving projects. Nearly every state already does this to some extent for "hot water/end user" energy savings. For example, water-efficient clothes washers and showerheads use less hot water and, thus, save "end user" energy. The Scorecard awarded points to the three states allowing energy utilities to get credit for system-wide energy savings (the reduction in energy used to collect, treat, and deliver water and collect and treat wastewater): California, Illinois, and Wisconsin.



Water Affordability

Water agencies offer a variety of programs to help low-income households afford water bills. However, with more customers struggling to pay their bills and the costs of managing water and wastewater services increasing relatively quickly, many water agencies cannot afford to meet the needs of every customer. This can lead to water shutoffs or liens on properties, especially in low-income communities, which often have high demand for financial assistance but fewer resources.

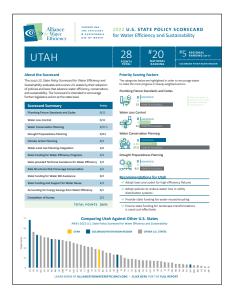
With this in mind, the survey asked whether states provide water bill financial assistance for low-income households (Q19). While most states passed along temporary federal assistance available during the pandemic from the Low-Income Household Water Assistance Program (LIHWAP), only Connecticut reported using its own revenues for water bill financial assistance. AWE supports making the federal LIHWAP program permanent, just as the federal Low-Income Home Energy Assistance Program (LIHEAP) is permanent.

Question 20 addressed another challenge to affordability: states that limit the ability of water utilities to fund financial assistance programs by prohibiting the use of revenues generated by their customers ("rate-funded"). A small number of states have this prohibition, while a few others clearly authorize the use of rate revenues for customer financial assistance. Unfortunately, in most states, the laws and regulations are very unclear. As a result, we chose not to score this question. However, AWE's next Scorecard will explore this important issue. Without clarity, some utilities are hesitant to create rate-funded assistance programs.



Individual State Scorecards

THE 2022 STATE POLICY SCORECARD FOR WATER EFFICIENCY AND SUSTAINABILITY INCLUDES INDIVIDUAL ONE-PAGE SCORECARDS FOR EACH STATE, which include their score, ranking, regional ranking, summary of scoring by question categories, a visual comparison of the state to all other states, with their region's states also highlighted (See page iiii). These individual scorecards also include three tailored recommendations. Detailed information about each state's scores can be found online.²



Recommendations for States

STATES HAVE MULTIPLE MEANS TO ENABLE AND FACILITATE MORE EFFICIENT USE OF WATER. These efforts help reduce utility costs and customer bills, improve resiliency, mitigate and adapt to climate change, and protect the environment and our waterways.

These are the **top recommendations** states should consider:

Adopt laws and codes requiring high efficiency plumbing fixtures

Allocate state funding for water efficiency and conservation

Require water rate structures that encourage conservation

Limit the amount of water lost from utility distribution systems

Require water utilities to develop and implement conservation plans

Require water utilities to develop and implement drought preparedness plans

Require water utilities to develop and implement climate change plans

Require coordination between land use and water planning

Allocate state funding for water reuse/recycling

Provide water bill financial assistance for low-income customers and adopt policies that clearly authorize the use of rate revenues for customer financial assistance

² https://www.allianceforwaterefficiency.org/2022Scorecard